

Appendix F – Intended Program Outcomes

CORE KNOWLEDGE OUTCOMES

1. Know the role of the PSW in various settings, and according to relevant legislation and employer policies.
2. Understand accountability and responsibility within the skill and knowledge boundaries of the PSW role.
3. Know how to participate as a PSW within a team and maintain collaborative relationships in a variety of settings.
4. Define ethical and sensitive client-centred and client-directed care.
5. Understand the principles of professionalism and open communication, including confidentiality and privacy legislation.
6. Know the requirements of reporting and documenting client information in accordance with employer policies and applicable legislation.
7. Define what constitutes a safe and comfortable environment in keeping with employer policies and procedures and all applicable legislation.
8. Understand growth and development, alterations in functioning, disease prevention, health promotion, rehabilitation, and restorative care.
9. Understand basic medication principles, including safe medication practices, the PSW role, applicable legislation, and employer policies.
10. Define the PSW role in household management and tasks of daily living, considering safety, comfort, and preferences of the client.
11. Understand how to assist clients who are caring for dependent individuals.
12. Understand the concepts and impact of abuse and neglect as they relate to the role and responsibilities of the PSW.
13. Understand the process of death and dying, palliation principles, grief, self-care, and care of the body after death.

14. Understand best practices for working with clients experiencing cognitive impairment, mental health challenges, or responsive behaviours.
15. Understand basic anatomy and physiology.

CORE SKILL OUTCOMES

1. Work within the PSW role in a variety of settings in accordance with all applicable legislation and employer policies and procedures.
2. Act responsibly and be accountable for own actions while recognizing the skills and knowledge boundaries of the PSW role.
3. Participate as a member of the care team, and maintain collaborative working relationships when providing care in work settings.
4. Provide ethical and sensitive client-centred and client-directed care following the care/service plan.
5. Establish and maintain helping relationships that reflect open communication and professionalism, while respecting privacy and confidentiality legislation.
6. Identify, report, and document relevant client information using assessment and communication that is in accordance with legislation and employer policies.
7. Promote and maintain a safe and comfortable environment to clients and their family in accordance with legislation, policies, and procedures.
8. Assist clients across the lifespan with routine activities of daily living.
9. Assist clients with medication in keeping with the care/service plan, the PSW role, applicable legislation, and employer policies.
10. Assist with household management tasks and instrumental activities of daily living in keeping with the care/service plan.
11. Assist clients who are caring for dependent individuals in keeping with the care/service plan and the needs of the clients and their families.
12. Identify and report situations of potential, alleged, or witnessed neglect and abuse in accordance with legislation and employer policies and procedures.
13. Assist in providing palliative and end of life care to clients and their families in accordance with client autonomy and the care/service plan.

14. Support clients experiencing cognitive impairment, mental health challenges, and/or responsive behaviours.
15. Apply knowledge of the structure and function of all human body systems.